LIBRARIES OFFER DIGITAL TV ADVICE

Face to face information and advice available for older and disabled people about digital switchover

The team from the BBC-run Switchover Help Scheme will be visiting libraries this week to offer older and disabled residents advice about the practical help they can receive to switch to digital TV.

The Help Scheme staff will be visiting libraries across Northern Ireland to spread the word about the Switchover Help Scheme which can make switching to digital TV easier for those who may struggle with the process.

Anyone who would like to find out more information can drop in to one of the following libraries where a Help Scheme advisor can talk you through everything you need to know about the Switchover Help Scheme:

Date:	Location:	Time:
16th July	Carrickfergus Library 2 Joymount Court, BT38 7DQ	10 – 12
16th July	Greenisland Library 17 Glassillan Grove, BT38 8TE	2 – 4
17th July	Whitehead Library 17B Edward Road, BT38 9QB	10 – 12
17th July	Carnlough Library Town Hall, BT44 0EU	2 - 4
18th July	Ballymoney Library Rodden Foot, BT53 6JB	10 – 12
18th July	Coleraine Library Queen Street, BT52 1BE	2 – 4
20th July	Whiterock Library Whiterock Road, BT12 7FW	10 – 12
20th July	Finaghy Library 38b Finaghy Road South, BT10	2 – 4

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20th July	Keady Library 3 Bridge Street, BT60 3SY	10.30 – 12.30
20th July	Armagh City Library 2 Market Street, BT61 7BU	2 - 4
23rd July	Newry City Library 79 Hill Street, BT34 1DG	10 – 12
23rd July	Kilkeel Library Greencastle Street, BT34 4BH	2 - 4
24th July	Fivemiletown Library 67 Main Street, BT75 0PG	2 – 4
30th July	Tullycarnet Library Kinross Avenue, BT5 7GF	10 – 12
30th July	Carryduff Library Church Road, BT8 8DT	2 – 4
1st August	Bessbrook Library 22 Church Road, BT35 7AQ	10 – 12
1st August	Warrenpoint Library 61 Summerhill, BT34 3JB	2 – 4
6th August	Downpatrick Library Market Street, BT30 6AZ	10 - 12
6th August	Newcastle Library Main Street, BT30 0AE	2 – 4
7th August	Draperstown Library High Street, BT45 7AD	2 - 4
7th August	Crossmaglen Library 44 The Square, BT35 9AA	2 - 4

Manager for the Switchover Help Scheme in Northern Ireland, Nigel Tilson said:

”We offer help to every eligible person in the region by writing to them directly. All eligible people will have received an information pack that clearly explains all the options available to them and dropping in to the library provides an excellent opportunity to find out more. “

Learning Development Manager with Libraries NI, Kim Aiken said:
"One of the aims of Libraries NI is to promote key information services to the public, so by working with the BBC-run Switchover Help Scheme staff, we can invite people to call into libraries across Northern Ireland to avail of free information and advice on how to make the digital switchover in the most hassle-free way possible."

People are eligible for the Help Scheme if they are:

- Aged 75 or over, or
- Have lived in a care home for six months or more, or
- Get (or could get):
  - Disability Living Allowance (DLA), or
  - Attendance or Constant Attendance Allowance, or
  - Mobility supplement, or
- Are registered blind or partially sighted

Most people will be asked to pay £40 towards the help which includes:

- Easy to use equipment to convert one set
- An approved installer to supply and install the necessary equipment, and
- A 12 month aftercare service including a free helpline

The service is free for people who are eligible and who also receive pension credit income support, income-based jobseeker's allowance or income-related employment and support allowance.

For the same price of £40 or free, people in Northern Ireland can also choose a Freeview HD box which can receive TG4, RTE One and RTE Two, where coverage is available. That option also includes installation and aftercare. Other options and equipment are also available, some at an extra cost, and these are outlined in the information pack.

For further information regarding the Switchover Help Scheme visit helpscheme.co.uk or call 0800 40 87 654.
For details of all Northern Ireland libraries, go to www.librariesni.org.uk